



## Our Top 10 Standards for Quality and Safety. They're Not Just Goals, It's What We Do Every Day.

### Product Development

1. We provide precisely formulated nutrition in every single one of our products, and we are the world leader in clinical nutrition.
2. We analyze each ingredient profile for over 100 nutrients to ensure the stringent, precise formulation of our products.

### Ingredient Supply

3. Our vendors must be approved by Hill's Quality Audit staff.
4. We inspect our ingredients via microbiological, sensory, physical, chemical and foreign matter testing.

### Product Manufacturing

5. We demand factory and distribution compliance with Good Manufacturing Practices (GMP) and are audited by both internal and external auditors to ensure compliance. This helps ensure that foods are produced and distributed under clean and sanitary conditions.

6. We employ Hazard Analysis Critical Control Point (HACCP) protocols.
7. We conduct annual Quality Systems audits for all manufacturing facilities.

### Finished Product

8. Hill's conducts final safety checks of daily production before releasing any finished products.
9. An automated and integrated consumer alert system is used for early identification of any potential consumer complaint issue.
10. We employ security measures to timely track and trace any produced lot of any SKU in the market.

The Global Leader in Pet Nutrition™

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